CERTIFICATE OF REGISTRATION

Information Security Management System – ISO/IEC 27001:2013

Coalfire Certification, Inc. certifies that the following organization operates an Information Security Management System (ISMS) that conforms to the requirements of ISO/IEC 27001:2013 per the scope and boundaries statement detailed below:

COMPANY:	Sitecore USA, Inc.	ADDRESS:	101 California Street Suite 1600 San Francisco, CA 94111 United States

Scope:

The certificate scope comprises the Information Security Management System (ISMS) supporting the operations underlying the following product and service offerings:

Sitecore Platform DXP:
- Sitecore Experience Platform
- Sitecore Managed Cloud
- Sitecore Experience Manager

Sitecore SaaS DXP:
- Sitecore Content Hub DAM
- Sitecore Content Hub Operations
- Sitecore Content Hub ONE
- Sitecore Experience Edge
- Sitecore XM Cloud
- Sitecore CDP
- Sitecore Personalize
- Sitecore OrderCloud
- Sitecore Send (*also known as Moosend*)
- Sitecore Search
- Sitecore Discover

The organizational scope includes the Privacy & Security Council, Human Resources, Legal, Enterprise Technology, Product Management, Engineering, Global Workplace, Cloud Operations and Product Support teams affecting the ISMS. These activities are governed by the implemented controls in accordance with the organizational Statement of Applicability which further extends to the additional objectives defined within ISO/IEC 27017:2015, ISO/IEC 27018:2019, and the Cloud Controls Matrix (v4.0).

STATEMENT OF APPLICABILITY:

VERSION: 5.0

DATE: March 3, 2023

ON BEHALF OF COALFIRE CERTIFICATION, INC.

Original Registration Date:
January 30, 2019

Certificate Issuance Date:
July 13, 2023

Expiration Date:
June 30, 2025

David Forman, VP of Global Assurance

COALFIRE CERT
ISO 27001 CERTIFIED

ANAB
ANSI National Accreditation Board
A C C R E D I T E D
ISO/IEC 17021-1
MANAGEMENT SYSTEMS
CERTIFICATION BODY

UKAS
MANAGEMENT
SYSTEMS
9224

Address:	Key Processes and Activities:
Central Office 101 California Street Suite 1600 San Francisco, CA 94111 United States	• Operational control and authority for the management system • Policy and procedure reviews • Engineering services • System development • Background checks • Product management • Analysis of statutory and regulatory requirements • Contract administration and negotiation • Data center services • Facilities and property management
Satellite Office #1 4th Floor, International House 1 St. Katharine's Way London E1W 1UN United Kingdom	• Policy and procedure reviews • Business operations • Background checks • Desktop engineering • Analysis of statutory and regulatory requirements • Customer success and support • Sales operations • Facilities and property management
Satellite Office #2 Vester Farimagsgade 3 Copenhagen 1606 Denmark	• Operational control and authority for the management system • Policy and procedure reviews • Engineering services • Business operations • System development • Application security • Background checks • Product management • Contract administration and negotiation • Data center services • Facilities and property management • Data localization
Satellite Office #3 72 Rue Laval Gatineau, QC J8X 3H3 Canada	• Cloud engineering services • System development • Application security • Site reliability engineering • Desktop engineering • Product management • Customer success and support • Facilities and property management

Satellite Office #4 Kudashevsky Business Center St. Baricadna 16, Section C, Floor 4 Dnipro 49044 Ukraine	• Cloud engineering services • System development • Application security • Site reliability engineering • Desktop engineering • Customer success and support • Facilities and property management • Data localization
Satellite Office #5 Menara Binjai, 2 Jalan Binjaj Level 16 and 18 Kuala Lumpur 50450 Malaysia	• Cloud engineering services • System development • Application security • Site reliability engineering • Background checks • Desktop engineering • Product management • Facilities and property management • Data localization
Satellite Office #6 Boulevard de l'Humanité 292 Brussels 1190 Belgium	• Engineering services • System development • Application security • Product management • Customer success and support • Facilities and property management • Data localization
Satellite Office #7 3rd Floor, Monumental Plaza, Building C 44 Kifissias Avenue Athens 151 25 Greece	• Business operations • System development • Application security • Desktop engineering • Product management • Customer success and support • Facilities and property management • Data localization
Satellite Office #8 Ashford House, Tara Street Dublin D02 VX67 Ireland	• Engineering services • Business operations • System development • Application security • Background checks • Product management • Customer success and support • Sales operations • Facilities and property management • Data localization

Satellite Office #9 101 North 5th Street Suite 300 Minneapolis, MN 55403 United States	• Engineering services • Business operations • System development • Application security • Background checks • Product management • Customer success and support • Sales operations • Facilities and property management • Data localization